

20+ Years of Oracle Applications Experience

Helping customers realize the ROI on
Oracle Investments

CLOUD CUSTOMERS

Success Stories

Vigilant **By the Numbers**



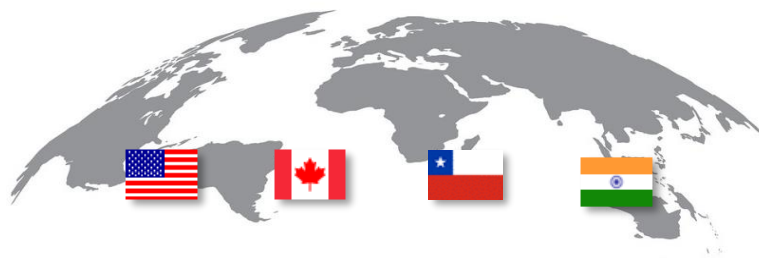
Satisfied Customers Drive Two Decades of Consistent Growth

Vigilant, a global technology consulting and digital transformation company, has been delivering premium advisory, professional and managed services to enterprises looking for value, flexibility and excellent service. Our technology consultants develop deep and lasting partnerships with the companies we serve, by providing reliable guidance and services for both traditional and disruptive technologies. Vigilant is headquartered in Troy, Michigan, and has offices in Toronto (Canada), Hyderabad (India) and Chile.

Our Expertise

- E-Business Suite
- Cloud HCM/Payroll
- Taleo/Recruiting Cloud
- Cloud Financials
- Supply Chain
- Manufacturing
- EPM

Our Footprint



125+

Oracle Apps Customers

90%

Oracle Certified Employees

24x7

Support

200+

Enterprise Clients Served

85+

EBS Implementations/Upgrades/Support

70+

Cloud SaaS Implementations/Support



CASE STUDY Implementation

Cloud ERP | HCM | EPM

North Atlantic

Headquartered in Newfoundland and Labrador, North Atlantic's oil refinery (NARL Refining LP) was founded in the early 1970s. North Atlantic Refining Limited is a crude oil refinery with capacity of 130,000 barrels per day.

North Atlantic Refining refines and markets fuels and other petrochemical products including gasoline, jet, home heat, ultra low sulphur diesel, and bunker to the world's fuel market.

Vigilant implemented a modern & integrated Cloud ERP system across the global organization.

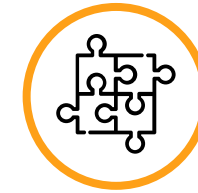
- ERP
- HCM
- EPM

Services

- Financials, Projects, Procurement, HCM, Time and Labor implementation
- Improved time entry processing (using fast formulas) with integration to IBM Maximo and Oracle Cloud Projects
- Seamless two-way integration with IBM Maximo for Work Orders, Suppliers, Purchase Orders, Requisitions, Cost Adjustments and Time Entry
- Reengineered processes to meet future growth



Improved time entry processing



Seamless two-way integration



Reengineered processes

Benefits

- ✓ Improved timecard calculations for payroll processing
- ✓ Consolidated supplier management to a single system
- ✓ Integrated system from start to finish

CASE STUDY Implementation

Cloud ERP



Belcan

Belcan is a global supplier of engineering, supply chain, technical services, & consulting services to customers in the aerospace, defense, automotive, industrial & government sectors. Belcan has over 10,000 employees in 50 locations around the world.

Belcan engaged Vigilant towards the implementation of Oracle Cloud Financials for UK and India.

- Payables
- Receivables
- Fixed Assets
- General Ledger

Services

- Cloud Financials Implementation Assessment for UK
- Implemented Oracle Cloud Financials for India
- Fit Gap Analysis & System Configuration Per Requirements



CRP & UAT
Support



Add on Features
Setup



Development &
Customization of Business
Reports

Benefits

- ✓ Adoption of India Localizations
- ✓ Enhanced Reporting using OTBI
- ✓ One System to maintain for India Financials Reconciliation & Corporate Reporting
- ✓ Automated Accounting Processes & Less Manual Intervention

CASE STUDY Implementation & Managed Support

Cloud Financials | EPM

Spratt

Founded in 1981, Spratt is a global asset manager providing clients with access to highly-differentiated precious metals and real assets investment strategies. Spratt Inc. is a holding company made up of separate and distinct companies; and has offices in Canada, USA, UK & Asia.

Vigilant implemented Oracle Cloud Financials and Enterprise Performance Management (EPM) modules.

- General Ledger
- Assets
- Payables & Receivables
- Cash Management
- Loans & Lease Management
- Planning

Vigilant is providing ongoing support through application managed support services.

Challenges Resolved



Reduced Close Time from 15 Days to less than 3 Days



Financial Consolidation for Multi-Country



Financial Statements Generation

Services

- ✓ Developed solution using EPM for Asset and Lease Management
- ✓ Redesigned Chart of Accounts leading to enhanced reporting capabilities
- ✓ Helped in Financial Statements generation to meet the complex requirements
- ✓ Integrated Asset and Lease Management solution for investments with Financials
- ✓ Consolidated Financial statements for multiple country and GAAP requirements

CASE STUDY Implementation & Managed Support

Cloud HCM



Established in 1928, GHD is a global employee-owned professional services company with 10K employees across 200+ offices. GHD provides engineering, architecture, environmental & construction services to private and public sector clients.

Vigilant implemented a modern & integrated Cloud HCM system across the global organization.

- HCM Core
- Benefits
- Absence Management
- Recruiting
- Onboarding/Offboarding
- Compensation
- Talent Review/Succession Planning
- Talent Mgmt / Learning

Vigilant is providing ongoing support through application managed support services with the following responsibilities:



Test all Minor or Major Oracle Release Patches



Audit Support



Continuous Process Improvements

- ✓ Supporting month end, quarter end and year end activities.
- ✓ Production support/Incident management
- ✓ Working with Oracle on service requests
- ✓ Co-Ordinate the Oracle releases
- ✓ Coordinate the User Acceptance Test of any new functionality from the release patches.
- ✓ Acquisitions/Roll-out of new Org into Cloud HCM
- ✓ Monthly or quarterly governance meetings
- ✓ Documentation/Knowledgebase

CASE STUDY

Implementation & Application Support

Cloud ERP (Fin, SCM, Mfg)



Pride Mobility Products is the world's leading designer and manufacturer of mobility products including Power Chairs, Travel Mobility, Scooters, and Power Lift Recliners.

Global operations across US, Australia, Canada, China, France, Germany, Italy, Netherlands, New Zealand and UK.

Vigilant has implemented the following modules for Pride-Germany
Vigilant also provides the on-going managed support for Pride

- Payables
- Receivables
- General Ledger
- Inventory
- Procurement
- Order Management
- Manufacturing
- Product Life Cycle Management
- Supply Chain Planning (GOP)

Services



Application Support –
Technical and Functional



Patch
Application Testing



Production Support/
Incident Management

- ✓ Evaluate, deploy and train on existing developments
- ✓ Service Request Management with Oracle
- ✓ Issue resolution
- ✓ Month and year-end closing support
- ✓ Maintenance of Oracle interfaces (inbound & outbound) with 3rd party applications.
- ✓ Monthly or quarterly status meetings

CASE STUDY
Application Support

Cloud HCM/Payroll



King Ranch is a major agribusiness with interests in cattle ranching, farming (citrus, cotton, grain, sugar cane, and turfgrass), luxury retail goods, and recreational hunting.

King Ranch has implemented Oracle Cloud HCM with the following modules. King Ranch currently has 1200 Employees which includes agricultural employees as well.

- Core HR
- Payroll
- Benefits
- Taleo Enterprise

Vigilant provides managed support for all their HCM & Taleo modules and its associated integrations.

Challenges Resolved

941

Employer's Quarterly Federal Tax Return

943

Employer's Annual Federal Tax Return for Agricultural Employees

1095

Affordable Care Act (ACA) Reporting / Transmission

Enhance Self-Service User Capabilities

Services

- Production support/Incident management – Technical & Functional
- Evaluate, deploy and train on existing developments
- Service Request Management with Oracle
- Issue resolution
- Month and Year-End closing support
- Monthly or quarterly status meetings

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DON'T LIMIT YOUR CHALLENGES,
CHALLENGE YOUR LIMITS.

- ANONYMOUS

